


VALERIE M. GRUBB

CLASH



OF THE

GENERATIONS



MANAGING THE NEW
WORKPLACE REALITY

WILEY

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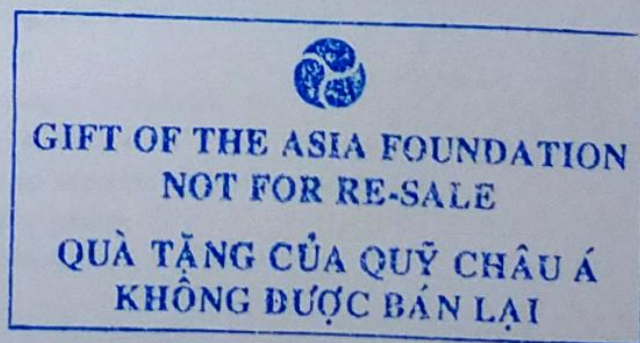
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*For my father, Byron E. Grubb,
who taught me to respect everyone, regardless of his or her rank or status.
You are missed.*



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